

Thank you for choosing Westcon Precast for your custom precast step. The following check list will help you as you prepare for installation. Please review carefully and if you have any questions call your Westcon Step Representative.

**Accessibility:**

- Please ensure there is clear access for our installer to back up within 5' of step.
- Remove or reduce trees, shrubs, gardens, retaining walls, and other lawn furniture in the service area.
- Fences, if applicable, must be taken down or a section removed for crane access.
- If there is a driveway our installer is required to back up on, whether it is the homeowner or neighbours driveway, Westcon is not liable from any damages incurred.

**Safety:**

- Please notify our Steps Representative if there are any power lines, and state their location on site. If removal is required, it is the home owners' responsibility to arrange ENMAX / EPCOR or other qualified personnel to eliminate shock hazard.
- Electrical transformers and cable boxes will have to be disconnected if they are in the service area.
- All tree branches obstructing the path of installation must be tied back or cut. For Calgary residents, please keep in mind that the City of Calgary owns almost all large, mature trees and must be contacted to do their own on-site assessment.

**Warranty:**

- The homeowner is responsible for removing any vinyl siding, stone and/or brick located around the door/step.
- Remove the hand rail on the current step the day prior to your new step being installed.
- If the sidewalk must be cut, it is the home owners responsibility to arrange a concrete cutting company to cut a portion out. Westcon will not fill any void left after installation.
- The homeowner is responsible for providing adequate wing wall or concrete piling.  
*Specifications for wing wall are as follows: Minimum 8" thick concrete, minimum 4' below grade on adequate footings, and extends to the full depth of step, including the risers.*  
*Specifications for concrete piling are as follows: Minimum 10" diameter, extends minimum 4' below grade, on adequate footings, and is clearly indicated at finished grade.*
- In the event of brackets being used for mounting, please ensure that drywall and insulation are removed in your basement. This is to ensure that our brackets are properly mounted to a concrete foundation.

**Payment:**

- Upon final agreement of homeowners requests, full payment in the form of a cheque must be submitted to our office or to one of our Steps Representatives before the step order is scheduled for production. Please make cheques payable to **Westcon Precast**.
- Steps that are produced, as per homeowner, and that have been sitting in our yard for more than 1 week, will be subject to a \$100.00/ per week yard storage fee.

HOMEOWNER (name) \_\_\_\_\_ (signature) \_\_\_\_\_

STEPS REPRESENTATIVE (name) \_\_\_\_\_ (signature) \_\_\_\_\_

DATED (D/M/Y) \_\_\_/\_\_\_/\_\_\_

**NOTE: Westcon's responsibility is limited to the installation and servicing of steps ordered. It is up to the homeowner to prepare the site and to cover the costs incurred for preparation as requested by our Steps Representative.**